

# Holland Bloorview 2011 Quality Improvement Plan

## Quality Improvement Plan Results

At Holland Bloorview Kids Rehabilitation Hospital we have made a firm commitment to our clients and families to provide the safest care possible, provide timely service, and authentically value their input in all of our quality and safety initiatives. Quality and safety are strategic priorities endorsed by our Board of Trustees that speak to our core values, anchors the high quality work that we do and guides how we measure success. We continue to ensure accountability through detailed and consistent performance monitoring that allows us to better understand where improvements must be made and where we have succeeded.

In June 2010, as part of the Excellent Care for All Act, hospital's in Ontario became responsible for publicly reporting a Quality Improvement Plan (QIP) and submitting it, with key reported indicators, to Health Quality Ontario (HQQ). The plans would allow for comparisons across the healthcare system determining where organizations were succeeding and where ongoing challenges remained.

In early 2012, HQO provided a standardized template to all organizations to capture data, with performance periods reported as far back as 2009/10. While this standardized approach has many advantages for most hospitals in the system, it does not adequately reflect the highly specialized paediatric rehabilitation activity and the recent progress at Holland Bloorview. All the results of our measures and initiatives can be found with explanations in the [Quality Improvement Progress Report – 2011](#).

We are proud of our achieved successes and are committed to ongoing improvement that will continue to ensure we are meeting the needs of our clients and families. Our Board of Trustees and the Quality Committee of the Board continue to be actively involved in reviewing, challenging and endorsing our performance to ensure we continue to focus on issues that matter. We continue to look for better ways to ensure the safety, effectiveness, access and client centredness of our services here at Holland Bloorview.